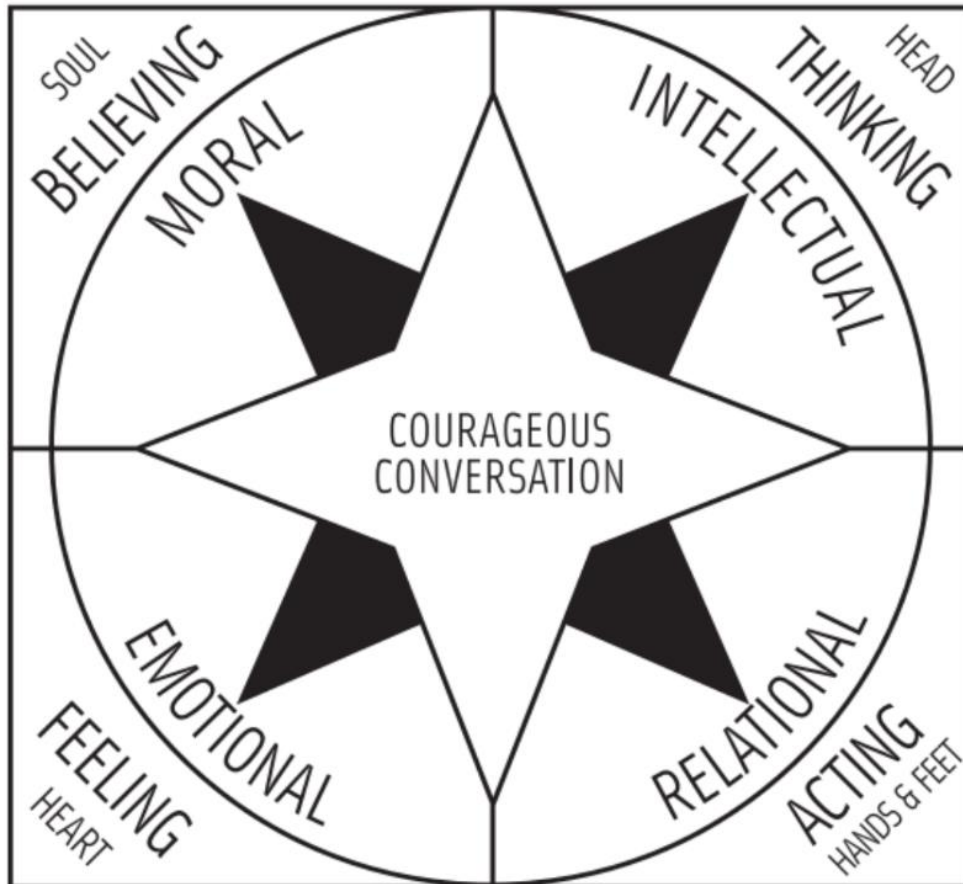


COURAGEOUS CONVERSATION COMPASS

[Source: Adapted from Glenn Singleton]



- Emotional (heart): responding to information through feelings (when issues strike us at a physical level and causes an internal sensation such as anger, sadness, joy, or embarrassment).
- Intellectual (mind): response to an issue or information may be characterized by personal disconnect with subject or to search for more information or data. Our intellectual response is often verbal and based in our best thinking.
- Moral (soul): responding from a deep-seated belief that relates to the information or event. Justifications of one's moral views may be seated in the "gut" and may not be verbally articulated.
- Relational (hands/feet): connecting and responding to information through actions and behaviors.